



OFFICE OF THE MAYOR
CITY OF CHICAGO

RAHM EMANUEL
MAYOR

August 4, 2016

Dear Friends:

As Mayor and on behalf of the City of Chicago, I am pleased to offer warmest greetings to all of those gathered for the National Concierge Association's Annual Educational Conference.

Established in 1998, the National Concierge Association (NCA) is a true leader in promoting the concierge profession on an international scale. NCA members contribute greatly to the overall experience of our visitors and play a major role in their return and sustaining the tourism industry. As primary representatives to visitors of the city, our concierge community serves as the face of Chicago while being an integral part of our visitors' experiences. Thanks to the enduring efforts of NCA and its members, visitors of Chicago receive accurate and up-to-date information on all that makes our vibrant city great and interesting.

After the work of the conference is done, I invite you to take the time to explore and take advantage of everything Chicago has to offer. An exciting variety of restaurants, parks and cultural events, great universities and world-class museums accented by our iconic skyline and incredible lakefront make Chicago one of the world's greatest cities.

I hope that you have a productive and enjoyable conference and submit my best wishes for much continued success.

Sincerely,

A handwritten signature in blue ink that reads "Rahm Emanuel".

Mayor